Q-smart CLOUD TERMINAL

Queue Management System
Cloud Call Terminal

This is the cloud-based ticket calling terminal which is independent from the operating systems and platforms. Cloud terminal doesn't need to install any program or application for operating. In your queue management system, it ensures that the users call the ticket from the queue in order to make process in compliance with the designated authorities and rules. It runs on the integrated cloud of your queue management system with the internet browsers of computers, tablet or smart phones.

It performs all functions such as the number of ticket in the queue, calling ticket number, elapsed time from last call etc. on the cloud.

- ✓ Operates on computer, tablet or smart phones.
- ✓ Compatible with all operating systems.
- ✓ Special buttons for Call, Recall and Pass functions.
- ✓ Elapsed time display for the last called ticket.
- ✓ Displays live waiting ticket numbers on screen.
- ✓ Running fully compatible with all screen sizes via adaptive layout.
- ✓ Running on the cloud without installing any application.

Adaptive screen
It automatically switches to the most appropriate view according to screen size or direction. Thus, it provides the best user experience on all minimized, vertical or horizontal screens.

Interactive information, continuous interaction
It displays the information related to the process and services rendered on the screen. It starts to listen when there is no one waiting in the queue and automatically warns before you touch at the time when the ticket is taken.

Cloud-based, installation-free
By means of the cloud technology provided as integrated with the queue management system, it runs on the internet browsers without the need for installing any program.

Running in all languages
The integrated cloud technology is designed to run in all languages. It is compatible for the entire World such as German, English, Arabic, Russian or Turkish language options.

Running with user password
It provides secure connection to the cloud with the user name and password identified in the queue management system. The settings of the user who enters the user name and password are loaded over the cloud then user starts to use the system with its personal options without making any additional setting.

Waiting ticket number display
It displays the number of the waiting persons (ticket) for the user on the information screen. The number of the customers who are waiting for the users is notified interactively.

Automatic routing
When the customer takes ticket from the queue, system warns the user with visual and audial notifications and routes the customer to the user without need any further actions.

Process time display
It displays the time elapsing for the process on information screen and informs the user in connection with its performance.

Windows Operating System Support
It is compatible with all computers and tablets having Windows XP, Windows 7, Windows 8, Windows 10 operating system.

Linux Operating System Support
It is compatible with all Linux distributions and with all distributions such as Pardus, Fedora, Mint, RedHat..., whether popular or not.

macOS Support
It is compatible with Apple MacOS operating system, it runs on all Macs.

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